



RSW Regional Jail
Rappahannock, Shenandoah and Warren County
6601 Winchester Road
Front Royal, Virginia 22630
Phone: (540) 622-6097
Fax: (540) 622-2846

Russell W. Gilkison
Superintendent

January 16, 2019

ADDENDUM 2

CASH MANAGEMENT SERVICES

RSW-2019-001

Question Received Monday, January 14, 2019:

Q1: Is merchant services a part of the scope of work for this RFP? If yes proceed to question 2.

A1: No, it is not.

Q2: How many Merchant IDs does the Jail operate?

A2: Not Applicable

Q3: Please provide electronic copies of most recent merchant services statements (3 Months)

- a. If merchant statements are not available, please provide the following metrics:
 - i. Please provide the following volume metrics for **each** Merchant account:
 - ii. Annualized or monthly Visa and MasterCard (\$) volume
 - iii. Annualized or monthly Visa and MasterCard (#) count
 - iv. Annualized or monthly Amex (\$) volume
 - v. Annualized or monthly Amex (#) count
 - vi. Annualized or monthly Discover (\$) volume
Annualized or monthly Discover (#) count

A3: Not Applicable

Q4: Please provide a listing of the hardware (terminal make & model) and the payment software (name and version) being used throughout the Jail.

A4: Not Applicable



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Q5: Does the Jail utilize a payment gateway? If yes, please advise with gateway name(s) and how they are used?

A5: No, RSW does not utilize a payment gateway.

Q6: Does the Jail need a payment gateway (or software) that integrates to a front-end billing system? If yes, please describe.

A6: No, RSW does not need a payment gateway.

Q7: Does the Jail have a need for an IVR System?

A7: No, RSW does not have the need for an IVR System.