

March 28, 2016

NOTICE TO THE PUBLIC
REQUEST FOR PROPOSAL

Rappahannock Shenandoah Warren Regional Jail
RFP 2016-02 "Request for Pharmaceutical Services"

The Rappahannock Shenandoah Warren Regional Jail (herein after referred to as RSW Regional Jail) will accept sealed proposals until April 29, 2016 in the Office of the Administrative Support Captain, 6601 Winchester Road Front Royal, VA 22630, from qualified vendors to provide Pharmaceutical Services beginning on or about July 01, 2016 with a renewal option of two (2) additional one year periods unless terminated in accordance with contractual agreements.

Copies of this document may be obtained upon request from Chris Williams, Administrative Support Captain, telephone (540) 622-8696, or they may be picked up at the above location.

Offerors should carefully examine the specifications and Appendix A and fully inform themselves as to all conditions and matters, which would in any way, affect the equipment/materials/service or cost thereof. Should an officer find discrepancies in, or omissions from the specifications of this document, he/she should notify the Administrative Support Captain and obtain clarification prior to submitting proposals. Only questions answered by formal written Addenda will be binding; oral and other interpretations or classifications will be without legal effect.

The right is reserved, as the interest of the RSW Regional Jail may require, to revise or amend the specifications prior to the date set for opening sealed proposals; the opening date may be postponed if deemed necessary by the RSW Regional Jail Superintendent. Such revisions and amendments, if any, will be announced by written Addenda to the specifications. ***In addition, the RSW Regional Jail reserves the right to accept or reject any and all proposals and waive informalities.***

Offerors are to provide four (4) copies of their proposals packaged together, sealed and **clearly marked, "RFP 2016-02 Request for Pharmaceutical Services."** Proposals are to be submitted as specified in Appendix A and mailed or delivered to:

Rappahannock Shenandoah Warren Regional Jail
Attention: Captain Chris Williams
Administrative Support Captain
6601 Winchester Road
Front Royal, VA 22630

BACKGROUND INFORMATION

The RSW Regional Jail Authority owns and operates a 375-bed Regional Jail at 6601 Winchester Road Front Royal, Virginia. The average daily inmate population between July 1, 2014 and July 1, 2015 was 320 inmates.

The Medical Department consists of one Registered Nurse (RN) Director, 4 Licensed Practical Nurses (LPN), 1 Medical Assistant and 2 Administrative Support Personnel. The Mental Health Section consists of one Qualified Mental Health Professional. Physician, Psychiatric, and Dental support are provided by contractual arrangements. Between July 1, 2014 and July 1, 2015 approximately 8,000 prescription and over the counter medication orders were processed.

QUESTIONS AND CLARIFICATIONS

Requests for additional information or clarifications regarding the specifications will be addressed in writing via fax or email to the following:

Rappahannock Shenandoah Warren Regional Jail
Captain Chris Williams, Administrative Support Captain

6601 Winchester Road

Front Royal, VA 22630

(540) 622-8696

Fax # (540) 622-2846

chris.williams@rswregionaljail.com

Bidders are requested to submit any question(s) in writing by April 15, 2016 to allow time to prepare any response to all bidders.

QUALIFICATIONS - OFFERORS

Offerors must be insured and possess all federal, state, and local licenses and certifications that apply. The offeror must adhere to the Virginia Board of Pharmacy Regulations (VR 530-01-01 Part XII, Sec. 12.3 Drugs in Correctional Institutions, and Part XI, Sec. 11.2, Para. H Pharmacist's Responsibilities) while under this agreement.

SPECIFICATIONS/SCOPE OF WORK

1. The contractor shall address pharmacy service requirements for RSW Regional Jail in full compliance with the requirements/agreement as defined herein. Respondents may make suggestions and/or propose services above and beyond what is defined herein that may result in improved practice(s) for the RSW Regional Jail. Contractor services shall be defined generally as general and specialized pharmacy services including a comprehensive pharmaceutical services program, for RSW Regional Jail. Services provided shall be in complete compliance with all governing federal, state and local laws, statutes, rules and regulations. At a minimum, the following services are required.
 - a. All-inclusive provision of pharmaceuticals, including but not limited to over-the-counter medications, IV medications, vaccines, durable medical supplies, and all related supplies to the provision of pharmaceuticals.
 - b. All orders submitted via facsimile or telephone shall be delivered to the facility the following day, except Sundays and national holidays. All deliveries shall be delivered in accordance with the facility's rules and regulations governing security for the facility.
 - c. Contractor shall arrange for next day delivery of all orders that the facility has faxed, telephoned or submitted electronically to Contractor by 4:00PM. RSW Regional Jail will order each refill by 4:00PM.

- d. Contractor will ship all orders six days a week, Monday through Saturday, for next day delivery excluding Sundays and major federal holidays. All necessary orders for Sunday will be processed by a prearranged contracted local back up pharmacy or will be shipped Monday.
- e. Contractor will deliver all medications by the guaranteed time the following day unless a medication is on national backorder, or contractor is "out of stock" of the medication, in which case the delivery will be the following day. In the event the facility determines that a particular carrier is not "working" adequately for the facilities purposes, contractor will ship with another next-day carrier that is acceptable to facility.
- f. Shipments will be delivered in accordance with the Rappahannock Shenandoah Warren Regional Jail's (RSW Regional Jail) rules and regulations regarding security.
- g. In the event contractor does not have sufficient supply of a medication, contractor shall obtain the medication from one of contractor's retail pharmacies or within contractor's local pharmacy network. In the event contractor is unable to obtain the medication from within its local area, contractor will order the medication to be dispensed from a local back-up pharmacy or obtain the medication from contractor's wholesaler the following day.
- h. Contractor shall include within the Delivery Manifest an exception report section that clearly indicates whether an item is not delivered due to back order, owed, too soon to refill, out of refills, or any other reason.
- i. Each day, Contractor shall provide RSW Regional Jail Administration with a delivery report ("Delivery Report"), in RSW Regional Jail preferred format, sorted in the following order: inmate name; inmate identification number, facility name and location, prescription number; medication name, strength, and manufacturer; quantity of medication dispensed; date dispensed; and price. Contractor shall provide the following Delivery Reports:
 - i. Medication Delivery Report - An alphabetical printout of all medications dispensed by day.
 - ii. Scheduled Items Report - An alphabetical printout of all controls dispensed by day.
 - iii. Billing Report - Delivery report containing all medications, NDC numbers, and price for all medications dispensed that day.
 - iv. Any other reports requested by RSW Regional Jail.

2. CONSULTANT PERSONNEL AND SERVICES AS NECESSARY AND AS PRESCRIBED BY LAW

- a. Dedicated Pharmacy Technician- Contractor shall provide RSW Regional Jail with one primary technician designated to processing RSW Regional Jail orders. The dedicated technician shall be familiar with all of RSW Regional Jail specific requirements and needs. In the event the dedicated technician is not immediately available, RSW Regional Jail shall have the option of leaving a voice mail or speaking with the dedicated technician's team partner who will be cross trained to process RSW Regional Jail's orders effectively.
- b. Contractor and Contractor's pharmacy shall be available to RSW Regional Jail 24 hours a day, 7 days a week and on all major holidays. Contractor's pharmacists shall be available via toll-free telephone or an answering service, with a pharmacist available to respond immediately to the answering service message.
- c. Contractor shall provide a registered pharmacist 24 hours a day, 365 days a year to perform routine and Emergency consultations regarding all phases of RSW Regional Jail's pharmacy operation.

- d. Generic medications will be utilized unless the authorized prescribing physician specifically designates to "dispense as written". A generic medication is considered the chemical or common name of a product having the same active ingredient as the brand name medication.
- e. Contractor's pharmacists will select a therapeutically equivalent FDA approved AB-Rated generic medication (comparable bioavailability and or bioequivalence) and will substitute it for a brand name medication in accordance with the provisions of state law, unless the prescriber specifically states otherwise. If the prescriber requires a brand name medication, the words "Brand Medically Necessary" must be written on the order.
- f. Contractor's staff shall make cost effective recommendations supported with the proper documentation.
- g. Contractor's pharmacists shall serve as standing active members of the clinical team providing consultations to RSW Regional Jail prescribers and nurses in relation to pharmaceutical therapy and cost effective recommendations. Contractor's pharmacists shall provide recommendations on all aspects of pharmacy utilization including cost, usage, drug interactions, inappropriate usage, etc.
- h. When requested by RSW Regional Jail, Contractor shall provide training sufficient to provide continuing education ("CE") credits to RSW Regional Jail staff. Contractor shall coordinate in-service education and CE credits through its partnerships with drug companies.
- i. Upon request, Contractor shall provide disease state management guidelines for chronic illnesses. The guidelines shall include cost effective pharmaceutical guidelines.
- j. Contractor's pharmacists shall be well apprised of Pharmacy Quality Assurance (QA) and attend meetings as required by RSW Regional Jail. Contractor shall attend meetings to maintain RSW Regional Jail's commitment to a cost effective formulary management program. Contractor and RSW Regional Jail medical staff shall work as a team to continually raise the standard of care and to help reduce costs. Contractor shall also serve as a standing active member of the clinical team, providing consultations to the prescribers and nurses in relation to pharmaceutical therapy. During quarterly meetings, Contractor shall report on and make recommendations concerning formulary management and usage, statistical reports, new medications, changes to the drug formulary, pharmacy inspections, drug regimen reviews, pharmacy operational issues, etc.
- k. Contractor shall review all areas within RSW Regional Jail relating to pharmacy, including but not limited to medication records, storage, and security. Contractor will provide each quarter an overall inspection of the medication room of the RSW Regional Jail facilities. Contractor's inspection will ensure that each facility is in compliance with all federal, state, local, and pharmacy laws and regulations and the Policy and Procedures of each facility. Contractor shall provide RSW Regional Jail with signed and dated inspection sheets identifying any problems observed, recommendations made, or corrective actions implemented. Contractor's inspection will include, without limitation, the following:
 - i. Cleanliness and proper organization of the medication room.
 - ii. Medication ordering, charting, documentation and record keeping.
 - iii. Narcotic recordkeeping is properly maintained and that counts are accurate.
 - iv. Upon request, review medication distribution procedures and conduct medication pass audits. Contractor shall train RSW Regional Jail staff on proper medication pass techniques and provide RSW Regional Jail with a med pass training video if need be.

- v. Examine contents of the emergency medication kit and or crash cart for outdated or missing items.
 - vi. Ensure that the refrigerator temperature is properly controlled and no outdated medications or food are stored within.
 - vii. Remove any outdated medications and stock supplies.
 - viii. Review all aspects of pharmaceutical care of the inmates.
 - ix. Review medication utilization and individual therapies.
1. Contractor will assist RSW Regional Jail in the accounting, reconciliation, and disposal/removal of unused medications including controlled substances as outlined by federal, state, and local laws and regulations. Contractor shall provide count sheets for strict accountability and to ensure all documentation will be enforced as required by law.

3. **PACKAGING OF PHARMACEUTICALS**

Contractor shall include a specialized dispensing system to ensure safe and efficient medication distribution. This dispensing system will include blister cards, baggies, soft medication programs, and such other means of dispensing medication as necessary to ensure compliance with all the laws governing dispensing of pharmaceuticals.

The following describes performance requirements for Contractor's medication distribution system:

- a. Contractor will provide professional and accurate pharmaceutical services for all prescription, non-prescription, and intravenous solutions as ordered by all prescribers. Contractor shall dispense and label medication for each inmate in complete compliance with all current and future local, state, and federal laws, regulations, provisions and court orders. Contractor shall provide AB-Rated generic substitutions, when available and approved by the prescribers.
- b. Contractor shall provide to RSW Regional Jail only approved medications, biologicals, and other related items.
- c. Contractor will dispense prescription and non-prescription medications in RSW Regional Jail choice of tamper-proof USP Class B unit-dose blister cards, conventional prescription bottles, stock bottles, baggies, soft medications program, or other systems. Contractor will exert its best efforts to comply with any special packaging request RSW Regional Jail might require.
- d. Contractor shall send prescription medications in quantities as prescribed by physicians but shall not exceed a thirty (30) day supply unless the patient is being released on a program that requires greater than 30 day supply. Contractor will dispense maintenance medications in a thirty (30) day supply unless RSW Regional Jail requests a different quantity, as in the case of an inmate scheduled for release in less than 30 days or medications that are used short term, such as antibiotics, PRN, and pain medications.
- e. Contractor will send OTC medications in bulk packaging, unless the prescriber has ordered the medication for an individual patient, in which case the medication will be dispensed in blister packs or prescription bottles, as requested.
- f. Contractor will provide ear drops, liquids, creams, or ointments in the original manufacturer container with no packaging fee, or will repackage containers if requested for security reason.

- g. Contractor will provide the proper accounting and documentation sheets to properly record administration and counts of controlled, non-controlled and OTC medications.
- h. Contractor will ship IV mixtures compounded, labeled, and ready to administer.
- i. Contractor will work with RSW Regional Jail to facilitate the KOP (keep on person) or self-medication system.
- j. Contractor shall package oral medications in tamper resistant unit dose blister packs or stock bottles. Each prescription will be properly dispensed and labeled inmate specific or as stock in complete compliance with all current and future state and federal laws, rules, regulations and provisions in accordance to all labeling regulations.

The following describes performance requirements for Contractor's labeling:

- i. Inmate's name
 - ii. Inmate's identification number (if requested)
 - iii. Cell block (if applicable)
 - iv. Medication name and strength
 - v. Dosage form
 - vi. Generic interchange information
 - vii. Quantity dispensed
 - viii. Manufacturer's name
 - ix. Lot number
 - x. Medication expiration date
 - xi. Route and times of administration
 - xii. Directions for use (Spanish available, if requested)
 - xiii. Prescription number
 - xiv. Prescriber name
 - xv. Original date
 - xvi. Dispense date
 - xvii. Discontinue date and/or refill information Dispensing pharmacist's initials
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- k. Contractor shall place warning/auxiliary labels on each prescription for safe and effective medication use describing reactions, cautions, warnings, interactions, and dietary instructions such as take with food, may cause drowsiness, shake well, etc.

- l. Contractor shall mark controlled medications with a red letter "C" and package the medications in a red blister card for easy identification.
- m. Contractor shall place on all medications a thermal bar code label with a peel off refill tab with increased print clarity and print size. Contractor shall supply the tabbed refill labels on every medication order. Each refill tab shall contain the patient name and number, medications name, quantity, number of refills, prescriber, and prescription number. The refill tab shall be an easy reference to enable the nursing staff to properly identify the information on each reorder tab. Nursing staff shall be able to easily refill the medication by peeling the tab off of the prescription label and placing it on a refill form.

4. **MEDICATION ORDERING**

Management of prescribing practices through record keeping and prescription tracking. The facility will designate such authorized personnel in writing and only those persons designated in writing by the facility shall be authorized to order prescriptions and other medications from the provider.

The following describes performance requirements for Contractor's medication ordering procedures:

- a. Contractor shall dispense prescriptions in the amounts prescribed by authorized RSW Regional Jail providers.
- b. Contractor shall only accept orders from designated staff authorized to place orders.
- c. Contractor shall provide professional comprehensive pharmaceutical services for all prescription, non- prescription, and intravenous solutions as ordered by all prescribers. Contractor shall provide generic substitutions, when available and approved by the prescribers.
- d. Contractor shall send to RSW Regional Jail only approved medications, biologicals, and other related items.
- e. Contractor shall dispense and label all medications in complete compliance with all current and future local, state, federal and department laws, rules, regulations, and provisions.
- f. Contractor shall provide a toll-free number for use by the RSW Regional Jail in ordering pharmaceuticals and other controlled medications.
- g. RSW Regional Jail Orders may be transmitted to Contractor's pharmacy via facsimile, computer or by phone exactly as prescribed by RSW Regional Jail providers. RSW Regional Jail communication method may be transmitted 24 hours a day, seven days a week. RSW Regional Jail will communicate to Contractor's pharmacy orders, changes, or discontinues using Contractor's daily drug order forms, physicians order sheets, or other mutually agreed upon forms. RSW Regional Jail nursing staff or designee may forward physician's order sheets to Contractor as long as the orders are complete.
- h. Contractor shall immediately update its computer system when order changes or discontinuations are sent to Contractor's pharmacy.
- i. RSW Regional Jail may send refills to Contractor's pharmacy by affixing the two (2) part peel-off refill label to the "Medication Reorder Form." RSW Regional Jail may telephone refills into Contractor's pharmacy technicians by providing the inmate's name and seven (7) digit prescription number.
- j. RSW Regional Jail will send STAT orders to Contractor's fax number.

- k. Contractor will maintain a computerized log of all faxed orders received for easy reference.
 - l. In the event Contractor's fax machines or lines are disabled, RSW Regional Jail may fax orders toll-free to Contractor's retail pharmacies.
 - m. Contractor shall provide the following to RSW Regional Jail to expedite and to assure accuracy of orders.
 - n. Daily drug order sheet samples necessary for transmitting new orders, refills, changes, stop orders and discontinued orders.
 - o. Backup STAT pharmacy order forms to fax to Contractor's backup hotline.
 - p. Contractor shall provide peel-off tabs for easy reordering.
5. The following describes performance requirements for Contractor to interface with any computerized ordering with facilities current COREMR automated systems.
- a. Contractor will provide a barcode order check-in system, if requested, so that each facility could download its daily delivery sheet through a secure server and check orders with a barcode scanner and computer.
 - b. Contractor's system shall enable RSW Regional Jail to do the following, subject to meeting system specifications:
 - i. Maintain patient profiles and make necessary order changes.
 - ii. Look up patient profiles, know when a medication was ordered, know if a medication is too soon to refill or out of refills, etc.
 - iii. Enter orders to be downloaded to Contractor's pharmacy.
 - iv. Notify RSW Regional Jail staff if the medication ordered is a non-formulary medication and list formulary alternatives, together with RSW Regional Jail's actual cost.
 - c. Contractor shall provide starter packs of certain oral solid medications, which might be needed for immediate administration.
 - d. Contractor shall provide stock cards of certain medications needed to begin therapy for immediate administration until an inmate-specific prescription is received.
 - e. Contractor shall supply all current and future stock card medications at the request of the Medical Director.
 - f. Medications and stock quantities for starter doses will be determined in conjunction with the Medical Director.
 - g. Contractor shall provide accountability sheets for reconciliation of all doses.
 - h. Contractor shall package stock card doses in tamperproof blister packs.
 - i. RSW Regional Jail shall communicate completed accountability sheets into Contractor's pharmacy (for reconciliation of doses) when stock is depleted. The medication, however, may be reordered when needed by faxing the peel-off reorder label to Contractor's pharmacy.

- j. Contractor shall provide starter packs including the full therapy of commonly utilized medications under a prescriber's protocol, if requested. Labeling will contain a blank space for the inmate's name and physician's signature along with the protocol directions and quantities or labeled as "take tablets times daily". RSW Regional Jail prescribers may simply fill in the inmate's name and sign the label if this system is utilized.
- k. Contractor's clinical pharmacist shall screen the profiles of each prisoner to ensure safe and therapeutic medication administration.
- l. Prior to filling each prescription order, Contractor will verify the accuracy, inquire about unclear or illegible orders, and screen each inmate's complete computerized medication profile to ensure safe and therapeutic medication administration before the prescription leaves Contractor's pharmacy. Contractor will screen inmate prescription profiles for the following:
 - i. Duplicate therapy from medications in the same therapeutic class
 - ii. Medication interactions and incompatibilities (including drug-drug, drug-order and drug-age interactions)
 - iii. Excessive/sub-therapeutic dosages
 - iv. Appropriateness of medication therapy
 - v. Inmate medication allergies
 - vi. Medications which are refilled too soon (More than 10 days early)
 - vii. Medications ordered past the designated stop date.
 - viii. Contractor shall alert staff via phone or fax of such occurrences prior to shipping the order.

6. EMERGENCY/STAT MEDICATIONS

- a. Contractor shall provide emergency medication supplies that facility determines necessary to maintain and which are deemed necessary to alleviate pain, infection, modify dangerous behavior, or to preserve life.
- b. Contractor shall provide emergency prescriptions for stat orders through Contractor's emergency kit/ starter packs or a pre-arranged subcontracted local back-up pharmacy of RSW Regional Jail's preference. Emergency medications not found in either the emergency medication kit, the starter packs or unavailable from Contractor will be provided to RSW Regional Jail by a pre-arranged contracted local back-up pharmacy.
- c. Contractor shall provide a contracted local back-up pharmacy to perform emergency pharmacy services.
- d. In phoning Contractor with emergency orders, RSW Regional Jail will be given a toll free number to be used after hours.
- e. When possible, emergency prescriptions will be delivered directly to RSW Regional Jail utilizing the backup pharmacy's delivery service. Contractor will bill RSW Regional Jail the contracted negotiated backup pharmacy rate, plus actual delivery fee. No other charges/fees shall apply.

- f. Contractor shall provide, with Contractor's monthly invoice, detailed reports of all emergency prescriptions by the back-up pharmacies.
- g. Contractor will work with the RSW Regional Jail Medical Director to determine which medications should be added to the stock supply list to help minimize future emergency needs.

7. REPORTS

- a. Contractor will provide any requested computer generated reports and statistical information in hard copy and electronically in a spreadsheet format.
- b. The Contractor must supply to the RSW Regional Jail, on a monthly basis, a drug utilization report identifying the medications utilized by each prisoner, and prescriber or prisoner profile, and a drug formulary report containing a drug list formulated jointly with the prescribing physicians. The Provider must also agree to cooperate and facilitate a quarterly audit of its pharmacy services provided to the RSW Regional Jail. This audit will assess the compliance of the Provider's services with all federal, state, and local laws, rules, regulations, and guidelines governing the operation of the Jail and the provision of pharmaceutical care for correctional facilities.
- c. Contractor shall provide RSW Regional Jail with monthly medication usage reports. Contractor's formulary management reports shall contain comprehensive data and statistics including graphs and charts which will summarize specific medication utilization and trends, statistics, physician prescribing habits, and other necessary utilization data.
- d. Contractor will sort all reports in any requested format, order or groupings including by inmate name, medication, therapeutic class, prescribing physician, facility, etc. Data elements which will be utilized are but not limited to: Inmate Name, Inmate Number, Correctional Facility, Provider, Date of Service, Prescription Number, Medication Name, Medication Class, Medication Strength, Quantity Dispensed, Days Supply and Drug Acquisition Cost.
- e. Contractor will provide proper invoicing and printouts to facilitate full reconciliation of charges.
- f. Contractor shall, without limitation, provide the following reports upon request:
 - i. Computerized cost reports sorted by facility, patient name, and prescriber name. The reports will contain the requested date range that summarizes drug cost by inmate name, facility, date range, medication name, therapeutic class, number of doses, percentages, etc.
 - ii. Management data including medications ordered, processed, delivered and disposed.
 - iii. Detailed inmate profiles
 - iv. Patient medication allergy and medication interaction alerts
 - v. Monthly medication usage per inmate
 - vi. Medication utilization report
 - vii. Summary of total medication costs
 - viii. Continual narcotic controlled substances inventory and dose count

- ix. Monthly psychotropic usage report
- x. Medication stop date reports alphabetical by inmate showing which prescriptions are approaching their discontinue date within a certain time frame. This report will show which orders are due to expire.
- xi. Total doses per inmate dispensed Percentage of inmates on medications
- xii. Percentage of inmates on particular classes of medications such as controls, psychotropics, etc.
- xiii. Formulary vs. non-formulary medications dispensed
- xiv. Number of prescriptions per inmate
- xv. Number of new and refill prescriptions dispensed
- xvi. Number of doses dispensed
- xvii. High to low usage by dollar amount of formulary and non-formulary medications dispensed
- xviii. High to low usage by quantity dispensed by medication, psychotropics, and OTC's
- xix. Medication breakdown listed by specific physician by class, specific medications, controls, psychotropics, all medications, etc.
- xx. Medication therapeutic classification reports outlining detail and usage (i.e. psychotropic, HIV, controlled substances, etc.)
- xxi. Top ten (10) most expensive patient's profile showing a detailed listing.
- xxii. Cost containment recommendation reports
- xxiii. Side effect and medication interaction
- xxiv. OTC medication listing reports
- xxv. Medication cost summaries
- xxvi. Medications and quantity ordered
- xxvii. Notification of medications reordered too soon
- xxviii. Invoices containing medication name, NDC and AWP
- xxix. Itemized credit report showing prescription detail and credit for returned medications
- xxx. Brand vs. generic detail report

8. COMPLIANCE

- a. Contractor shall meet or exceed the quality standards of the facilities, Controlled Substance Act, State Board of Pharmacy, FDA, and HIPAA. Contractor shall have many years' experience in helping facilities achieve and maintain their accreditation.
- b. Contractor will strictly comply and adhere to the Health Insurance Portability and Accountability Act (HIPAA) of 1996 in keeping private and to secure information which is considered Individually Identifiable Health Information (IIHI) Contractor will provide a detailed action plan to ensure compliance with HIPAA regulations and will assist the facilities in planning, developing and adhering to these requirements at the facilities.
- c. Contractor will monitor medication usage and distribution utilizing written policies and documentation sheets to ensure proper distribution of all medication throughout facilities.
- d. Contractor will provide adequate safeguards for all psychotropic and all scheduled controlled medications.
- e. Contractor will evaluate program effectiveness throughout the contract and will be a proactive member of the facilities' Director of Nursing, working diligently to assure that compliance is maintained with all federal, state, and local laws and regulations.
- f. Contractor shall be licensed in good standing with the State Pharmacy Boards in accordance with the standards of the Commonwealth of Virginia and a non-resident pharmacy and with the Federal Drug Enforcement Agency to dispense controlled substances in Schedules I through V.
- g. Contractor shall supply all Material Safety Data Sheets (MSDS), when requested.
- h. Contractor will maintain all appropriate documentation, including but not limited to prescription records, inventory records, medication destruction, controlled medication perpetual inventory, patient profiles, copies of all prescriptions, etc. All documentation relating to Contractor's performance will be maintained in an orderly fashion and is readily retrievable and will be open for review by the appropriate prison staff or appointed designee.

9. FORMULARY DEVELOPMENT

- a. Contractor shall submit a proposed formulary that will foster safe, appropriate and effective drug therapy.
- b. Contractor will assist in the development, implementation, compliance and ongoing maintenance of a cost effective drug formulary for RSW Regional Jail, if requested.
- c. Contractor will review and analyze non-formulary medication usage on monthly basis.
- d. Contractor will implement an automatic therapeutic substitution program in conjunction with the Medical Director, if requested. Contractor will work with the prescribers to develop a listing of equivalent dosages of more cost-effective medications that will not compromise the care if switched. When a physician prescribes an expensive non-formulary medication on the list, Contractor will automatically suggest a substitute for a pre-approved more cost-effective equivalent in the proper dose and frequency. Contractor will outline this substitution in detail so all prescribers and nursing staff are well aware of all of the substitutions.

- e. Extensive formulary management services will be provided by working in conjunction with the medical director and the prescribers to reduce medication cost and to provide monthly usage data accompanied with statistical graphs.
- f. Contractor will provide a formulary exception report sorted by prescriber, medication name and/or by patient listing all the non-formulary medications prescribed for a particular period. That report will contain the following information: medication name, strength, dispenses date, inmate name and number, prescriber, cost per prescription and total cost per medication dispensed.
- g. Contractor will systematically analyze aggregate patterns of medication usage in conjunction with the prescribers and recommend modifications such as eliminating the use of unnecessary or inappropriate medication, reducing waste, recommending more cost effective medications or therapies, reducing nursing time required for medication administration, etc.

10. CREDITS/CURRENT INVENTORY

- a. The Contractor shall specify how existing drug inventory and returns of unused medications/supplies, in the future, will be used/credited.
- b. Contractor will review the current stock supply and provide a transition program which will help RSW Regional Jail to minimize waste. Contractor will provide the RSW Regional Jail with an organized plan based on actual usage to taper down their stock.
- c. Contractor will offer credit on returned medications remaining in their original sealed blister pack which are within three (3) months of expiration, have not been released to the inmate population, are not controlled substances, and were permitted by the State Board of Pharmacy. Credit will be offered on full or partial cards.
- d. When returning, RSW Regional Jail may place the peel off tab on Contractor's "Return Form" and write the quantity RSW Regional Jail is returning directly on the tab. RSW Regional Jail will receive in its next statement an alphabetized computerized copy of the credits showing the quantity returned and the exact amount of credit given for each line item. Noncreditable medications or medications that the inmates brought into RSW Regional Jail may also be returned to Contractor for disposal / destruction at no charge to RSW Regional Jail.
- e. Contractor will be responsible for the shipping cost of all returned medications and will provide RSW Regional Jail with prepaid preaddressed labels such as FedEx PRP or UPS ARS. RSW Regional Jail will affix labels to the return box and turn the box over to Contractor's express delivery personnel on their normal delivery to each facility.

11. This is a request for professional services and therefore, offerors shall not furnish estimates of man-hours or cost for services with their proposals.

12. IMPLEMENTATION

- a. The Contractor shall provide a detailed implementation plan as part of the RFP. As a minimum, the following areas will be addressed and/or required:
- b. Develop a Project Work Plan identifying and documenting the detailed requirements/specifications for integrating the Pharmacy Services into RSW Regional Jail operations. Include the following in the Project Work Plan:
- c. Contractor shall exert best efforts to implement a smooth transitional period as Contractor begins services under this contract. Contractor shall provide a start-up schedule, which covers the initial in

service of staff by a registered pharmacist prior to the change of service, a time frame for all transitional activities, and resolution of identified problems.

- d. Contractor shall in-service RSW Regional Jail staff shortly after notification. Contractor shall immediately send policy and procedures manuals, order forms, medication carts, formularies, etc. for initial review. The initial days of the schedule will consist of gathering basic information from RSW Regional Jail.
- e. Contractor's pharmacy services program. Contractor will train all shifts as necessary. Contractor will perform a thorough training of Contractor's ordering procedures, storage of pharmaceuticals, accounting procedures, pharmaceutical distribution, management and inventory, pharmaceutical trouble shooting, etc. Training and system support will be available throughout the contract period.
- f. While on-site Contractor will gather information such as physician's licenses, contact person's names, emergency kits, policy and procedure development, formulary development, etc. Contractor will ensure a smooth transitional period based on Contractor's years of correctional experience. Contractor will work closely with RSW Regional Jail on the startup schedule and comply with any time frame necessary to meet RSW Regional Jail needs. If needed, Contractor can begin services immediately.
- g. Contractor has proposed a startup schedule which the Parties shall review and implement upon execution of this contract. Contractor understands that a quick start up is preferred. Due to Contractor's size and experience, Contractor will have the ability to effectively set RSW Regional Jail up in two (2) weeks.
- h. Contractor will provide complete training to RSW Regional Jail staff prior to, during, and after conversion.
- i. Contractor will provide a time line to RSW Regional Jail in order to start within Contractor's proposed time frame; RSW Regional Jail will provide Contractor ample access to RSW Regional Jail's medical and pharmacy staff. RSW Regional Jail shall provide Contractor with all necessary information concerning the medications carts, backup pharmacy and other pertinent information requested by Contractor.
- j. Identify equipment, software, logistical support and personnel available to RSW Regional Jail during and after implementation. Contractor will provide personnel onsite to in service the staff for the conversion of service. Contractor will provide medications carts as requested.
- k. Identify process for training of RSW Regional Jail personnel. Contractor's registered pharmacist will in service all appropriate staff onsite as previously outlined in this section.
- l. Identify how current patient prescription database will be transferred to Contractor-maintained database. Contractor shall exert best efforts to interface with RSW Regional Jail's CorEMR software program and download the information directly.

13. CONTRACTOR RESPONSIBILITIES AND POLICY GUIDELINES

Prior to approval to work in the facility, all Contractor employees or subcontractors shall be subject to a background check including, but not limited to, fingerprinting and a check for outstanding warrants or convictions, and clearance by the RSW Regional Jail. Contractor shall perform this requirement as written.

14. PROPOSAL FORMAT

Offerors will develop and submit their proposals in the following format:

1. The identity, phone number, fax number, and email of the person preparing the bid.
2. The Plan for fulfilling the scope of work.
3. A list of exceptions and/or proposed additions to the scope of work, including explanation.
4. Submit Acknowledgement of Payment Procedures for confirmation of compliance with Appendix A requirements. (This form is the last page of this document)

BASIS OF SELECTION/EVALUATION OF PROPOSALS

Proposals will be evaluated based on the following minimum criteria:

- a. Qualifications
- b. Experience
- c. The Offeror's proposal for fulfilling the scope of work
- d. Responses received from Offeror's contract references

At the discussion stage, the public body may discuss nonbinding estimates of total project costs, including, but not limited to, life-cycle costing, and where appropriate, nonbinding estimates of price for services. In accordance with § 2.2-4342, proprietary information from competing offerors shall not be disclosed to the public or to competitors. At the conclusion of discussion, on the basis of evaluation factors published in the Request for Proposal and all information developed in the selection process to this point, the public body shall select in the order of preference two or more offerors whose professional qualifications and proposed services are deemed most meritorious. Negotiations shall then be conducted, beginning with the offeror ranked first. If a contract satisfactory and advantageous to the public body can be negotiated at a price considered fair and reasonable, the award shall be made to that offeror. Otherwise, negotiations with the offeror ranked first shall be formally terminated and negotiations conducted with the offeror ranked second, and so on until such a contract can be negotiated at a fair and reasonable price. Notwithstanding the foregoing, if the terms and conditions for multiple awards are included in the Request for Proposal, a public body may award contracts to more than one offeror. Should the public body determine in writing and in its sole discretion that only one offeror is fully qualified or that one offeror is clearly more highly qualified and suitable than the others under consideration, a contract may be negotiated and awarded to that offeror.

Upon final contract negotiations, the Offeror will be notified in writing. A notice will be publicly posted for 10 days in the Lobby of the RSW Regional Jail announcing the decision to award the contract for public information.

RAPPAHANOCK SHENANDOAH WARREN REGIONAL JAIL
GENERAL CONDITIONS AND INSTRUCTIONS TO BIDDERS

(Vendor: The general rules and conditions which follow apply to all purchases and become a definite part of each formal solicitation and resulting contract award issued by Rappahannock Shenandoah Warren Regional Jail, unless otherwise specified. Bidders or their authorized representatives are expected to inform themselves fully as to the conditions, requirements, and specifications before submitting bids; failure to do so will be at the bidder's own risk and relief cannot be secured on the plea of error.)

Subject to all State and local laws, policies, resolutions, and regulations and all accepted rules, regulations and limitations imposed by legislation of the Federal Government, bids on all solicitations issued by the Jail will bind bidders to applicable conditions and requirements herein set forth unless otherwise specified in the solicitation.

1. **AUTHORITY-** The Rappahannock Shenandoah Warren Regional Jail (RSW Regional Jail) has sole responsibility and authority for negotiating, placing and when necessary modifying every solicitation, contract and purchase order issued by RSW Regional Jail. The Superintendent serves as the Purchasing Agent. In the discharge of these responsibilities, one or more representatives of RSW Regional Jail or of the entity for which the purchase is being made may assist the RSW Regional Jail Purchasing Agent. Unless specifically delegated by the RSW Regional Jail Superintendent, no other Jail officer or employee is authorized to order supplies or services, enter into purchase negotiations or contracts, or in any way obligate RSW Regional Jail for an indebtedness. Any purchase ordered or contract made which is contrary to these provisions and authorities shall be of no effect and void, and the Jail shall not be bound thereby.

2. **DEFINITIONS-**

AGENCY: Any Department, Agency, Authority, Commission, Board or other unit in the Administrative Service of the Jail. **BEST VALUE:** As predetermined in the solicitation, means the overall combination of quality, price, and various elements of required services that in total are optimal relative to a public body's needs.

BID: The offer of a bidder to provide specific goods or services at specified prices and/or other conditions specified in the solicitation. The term "bid" will be used throughout this document and shall be construed to mean "proposal" where appropriate.

BIDDER/OFFEROR: Any individual, company, firm, corporation, partnership or other organization bidding on solicitations issued by the RSW Regional Jail Purchasing Agent and offering to enter into contracts with the RSW Regional Jail. The term "bidder" will be used throughout this document and shall be construed to mean "offeror" where appropriate.

CONSULTANT SERVICES: Any type of services required by the RSW Regional Jail, but not furnished by its own employees, which is in its nature so unique that it should be obtained by competitive negotiation on the basis of demonstrated competence and qualification for the type of service required and at fair and reasonable compensation, rather than by competitive sealed bidding.

CONTRACTOR: Any individual, company, firm, corporation, partnership or other organization to whom an award is made by the Jail. **JAIL:** Rappahannock Shenandoah Warren Regional Jail

GOODS: All material, equipment, supplies, printing, and automated data processing/information technology hardware and software.

INFORMALITY: A minor defect or variation of a bid or proposal from the exact requirements of the invitation to bid or the request for proposal which does not affect the price, quality, quantity or delivery schedule for the goods, services or construction being procured.

INVITATION FOR BID (IFB): A request which is made to prospective suppliers (bidders) for their quotation on goods or services desired by the Jail. The issuance of an IFB will contain or incorporate by reference the specifications and contractual terms and conditions applicable to the procurement.

PROFESSIONAL SERVICES: Any type of professional service performed by an independent contractor within the practice of accounting, actuarial services, architecture, dentistry, land surveying, landscape architecture, law,

medicine, optometry, pharmacy, or professional engineering (which shall be procured as set forth in the Code of Virginia §2.2-4301 in the definition of competitive negotiation at paragraph 3 (a), and in conformance with the RSW Regional Jail Purchasing Policy).

REQUEST FOR PROPOSAL (RFP): A request for an offer from prospective Offerors which will indicate the general terms which are sought to be procured from the offeror. The RFP will specify the evaluation factors to be used and will contain or incorporate by reference other contractual terms and conditions applicable to the procurement.

RESPONSIBLE BIDDER/OFFEROR: An individual, company, firm, corporation, partnership or other organization having the capability in all respects to perform fully the contract requirements, and also having the moral and business integrity and reliability which will assure good faith performance, and having been prequalified, if required.

RESPONSIVE BIDDER/OFFEROR: An individual, company, firm, corporation, partnership or other organization having submitted a bid which conforms in all material respects to the invitation for bid or request for proposal.

SERVICES: Any work performed by an independent contractor wherein the service rendered does not consist primarily of acquisition of equipment or materials, or the rental of equipment, materials and supplies.

SOLICITATION: The process of notifying prospective bidders that the RSW Regional Jail wishes to receive bids on a set of requirements to provide goods or services. The notification of Jail requirements may consist of public advertising (newspaper, RSW Regional Jail Web Site, or other electronic notification), the mailing of Notices of Solicitation, Invitation for Bid (IFB) or Request for Proposal (RFP), and the public posting of notices.

STATE: Commonwealth of Virginia.

CONDITIONS OF RFP

3. LATE BIDS & MODIFICATIONS OF BIDS-

- a. Any bid/modification received at the office designated in the solicitation after the exact time specified for receipt of the bid/ modification is considered a late bid/modification. A late bid/modification will not be considered for award except under the following conditions only:
 - i. The bid/modification was sent by mail and it is determined by the RSW Regional Jail that the late receipt was due solely to mishandling by the RSW Regional Jail after receipt at the address specified in the solicitation.
- b. If the Jail declares administrative or liberal leave, scheduled bid openings or receipt of proposals will be extended to the next business day.
- c. The time of receipt of bids at the specified location is the time-date stamp of such location on the bid wrapper or other documentary evidence of receipt maintained by the specified location.
- d. A late hand-carried bid, or any other late bid not submitted by mail, shall not be considered for award.

4. SUBMISSION OF PROPOSALS-

- a. All proposals submitted in response to a RSW Regional Jail solicitation shall be submitted in a sealed envelope clearly marked with the bid name, date and time of opening on the outside of the envelope and sent to the Jail, 6601 Winchester Road Front Royal, VA 22630. Vendors mailing bids/proposals should allow for normal mail delivery time to ensure timely receipt by RSW Regional Jail. Vendors assume the risk for method of delivery service to meet the submission deadline or failure to deliver to the designated recipient. Submittals may not be faxed or otherwise electronically submitted.

- b. A proposal shall contain the original signature of an individual who is authorized to bind the offeror. Submission of a signed proposal constitutes the offeror's certification that the offeror will perform the contract on the terms contained in the proposal. Before submitting a proposal, each offeror shall make all investigations and examinations necessary to verify any representations made by the Jail and to ascertain all conditions and requirements affecting the full performance of the contract. Ignorance of any conditions and requirements resulting from failure to make such investigations and examinations will not relieve the successful offeror from its obligation to comply in every detail with all conditions and requirements of the contract. A plea of ignorance will not be accepted as a basis for any claim whatsoever for any monetary consideration on the part of the successful offeror.
 - c. The RSW Regional Jail accepts no responsibility for any expense incurred in the proposal preparation and/or presentation. Such expense is to be borne exclusively by the bidder.
 - d. It is the offeror's responsibility to clearly identify and describe the services being offered in response to the solicitation. Offeror's are cautioned that organization of their response, as well as thoroughness, is critical to the RSW Regional Jail evaluation process. Failure to comply with all RFP requirements may be cause for the Jail to reject a proposal. Unnecessarily elaborate brochures or other presentations beyond that sufficient to present a complete and effective proposal are not desired. Elaborate artwork, expensive paper, bindings, visuals and other expensive presentation aids are not required.
5. **COMPLETENESS-** To be responsive, a proposal must include all information required by the solicitation.
6. **ACCEPTANCE OF BIDS/BINDING 90 DAYS-** Unless otherwise specified, all bids submitted shall be binding for ninety (90) Calendar days following bid opening date, unless extended by mutual consent of all parties.
7. **TIME FOR RECEIVING PROPOSAL-** proposals received prior to the time of opening will be securely kept, unopened. The representative of the RSW Regional Jail assigned to open them will decide when the specified time has arrived, and no proposal received thereafter will be considered. No responsibility will attach to the RSW Regional Jail or the representative for the premature opening of a proposal not properly addressed and identified. Unless specifically authorized in the solicitation, email, electronic, or facsimile bids/modifications will not be considered.
8. **OMISSIONS & DISCREPANCIES-**
 - a. Any items or parts of any equipment listed in this solicitation which are not fully described or are omitted from such specification, and which are clearly necessary for the completion of such equipment and its appurtenances, shall be considered a part of such equipment although not directly specified or called for in the specifications.
 - b. Should a bidder find discrepancies or ambiguities in, or omissions from, the solicitation, including the drawings and/or specifications, he or she shall notify the Jail at least five (5) days prior to the date set for the opening of bids. If necessary, the Jail will send a written addendum for clarification to all bidders no later than three (3) days before the date set for opening of bids. Any revisions to the solicitation will be made only by an addendum issued by the Purchasing Agent. Bidders are advised that oral explanations or instructions given by RSW Regional Jail personnel during the bid process at any time before the award of the contract will not be binding on the RSW Regional Jail. Notifications from bidders/prospective bidders regarding specifications will not be considered if received within five days of the date set for opening of bids.
9. **OFFEROR INTERESTED IN MORE THAN ONE PROPOSAL-** If more than one proposal is offered by any one party, either directly or by or in the name of his or her clerk, partner, or other persons, all such proposals may be rejected. A party who has quoted prices on work, materials, or supplies to a bidder is not thereby disqualified from quoting prices to other bidders or firms submitting a bid directly for the work, materials or supplies.

10. **TAX EXEMPTION-** The RSW Regional Jail is exempt from the payment of any federal excise or any Virginia sales tax. The price bid must be net, exclusive of taxes. However, when under established trade practice any federal excise tax is included in the list price, a bidder may quote the list price and shall show separately the amount of federal tax, either as a flat sum or as a percentage of the list price, which shall be deducted by the RSW Regional Jail. RSW Regional Jail's Federal Excise Tax Exemption Number is 27-3307893. Contractors located outside the Commonwealth of Virginia are advised that when materials are picked up by the Jail at their place of business, they may charge and collect their own local/state sales tax. Materials used in the performance of construction contracts are subject to Virginia Sales/Use Tax as described in Section 630-10-27J of the Virginia Retail Sales and Use Tax Regulations.
11. **PROHIBITION AGAINST UNIFORM PRICING-** The RSW Regional Jail shall encourage open and competitive bidding by all possible means and shall endeavor to obtain the maximum degree of open competition on all purchase transactions using the competitive sealed bidding, competitive negotiation, or open market methods of procurement. In submitting a bid each bidder shall, by virtue of submitting a bid, guarantee that he or she has not been a party with other bidders to an agreement to bid a fixed or uniform price. Violation of this implied guarantee shall render void the bids of participating bidders. Any disclosure to or acquisition by a competitive bidder, in advance of the opening of the bids, of the terms or conditions of the bid submitted by another competitor may render the entire proceedings void and may require re- advertising for bids.

SPECIFICATIONS

12. **QUESTIONS CONCERNING SPECIFICATIONS-** Any information relative to interpretation of specifications and drawings shall be directed to the person(s) involved with the project. Should a bidder find discrepancies or ambiguities in, or omissions from, the solicitation, including the drawings and/or specifications, he or she shall notify the RSW Regional Jail at least five (5) days prior to the date set for the opening of bids. If necessary, the RSW Regional Jail will send a written addendum for clarification to all bidders no later than three (3) days before the date set for opening of bids. Any revisions to the solicitation will be made only by an addendum issued by the Purchasing Agent. Bidders are advised that oral explanations or instructions given by Jail personnel during the bid process at any time before the award of the contract will not be binding on the RSW Regional Jail. Notifications from bidders/prospective bidders regarding specifications will not be considered if received within five days of the date set for opening of bids.
13. **NOTICE OF ACCEPTANCE/CONTRACT DOCUMENTS-** A written award (or Acceptance Agreement) mailed (or otherwise furnished) to the successful bidder within the time for acceptance specified in the solicitation shall be deemed to result in a binding contract. The following documents which are included in the solicitation shall be incorporated by reference in the resulting contract and become a part of said contract:
 - a. General Conditions and Instructions to Bidders,
 - b. Special Provisions and Specifications,
 - c. Pricing Schedule,
 - d. Any Addenda/Amendments/Memoranda of Negotiations

CONTRACT PROVISIONS

14. **TERMINATION OF CONTRACTS-** Contracts will remain in force for full periods specified and/or until all articles ordered before date of termination shall have been satisfactorily delivered and accepted and thereafter until all requirements and conditions shall have been met, unless:

- a. Terminated prior to expiration date by satisfactory deliveries of entire contract requirements, or upon termination by the RSW Regional Jail for Convenience or Cause.
 - b. Extended upon written authorization of the RSW Regional Jail and accepted by Contractor, to permit ordering of unordered balances or additional quantities at contract prices and in accordance with contract terms.
15. **TERMINATION FOR CONVENIENCE-** A contract may be terminated in whole or in part by the Jail in accordance with this clause whenever the Jail shall determine that such a termination is in the best interest of the RSW Regional Jail. Any such termination shall be effected by delivery to the Contractor at least ninety (90) days prior to the termination date of a Notice of Termination specifying the extent to which performance shall be terminated and the date upon which termination becomes effective. An equitable adjustment in the contract price shall be made for completed service, but no amount shall be allowed for anticipated profit on unperformed services.
16. **TERMINATION OF CONTRACT FOR CAUSE-**
- a. If, through any cause, the Contractor shall fail to fulfill in a timely and proper manner his or her obligations under this contract, or if the Contractor shall violate any of the covenants, agreements, or stipulations of this contract, the RSW Regional Jail shall thereupon have the right to terminate, specifying the effective date thereof, at least five (5) days before the effective date of such termination. In such event all finished or unfinished documents, data, studies, surveys, drawings, maps, models, and reports prepared by the Contractor under the contract shall, at the option of the RSW Regional Jail, become its property and the Contractor shall be entitled to receive just and equitable compensation for any satisfactory work completed on such documents.
 - b. Notwithstanding the above, the Contractor shall not be relieved of liability to the RSW Regional Jail for damages sustained by the RSW Regional Jail by virtue of any breach of contract by the Contractor until such time as the exact amount of damages due to the RSW Regional Jail from the Contractor is determined.
17. **CONTRACT ALTERATIONS-** No alterations in the terms of a contract shall be valid or binding upon the RSW Regional Jail unless made in writing and signed by the RSW Regional Jail Superintendent or an authorized agent.
18. **SUBLETTING OF CONTRACT OR ASSIGNMENT OF CONTRACT FUNDS-** It is mutually understood and agreed that the Contractor shall not assign, transfer, convey, sublet or otherwise dispose of his or her contractual duties to any other person, firm or corporation, without the previous written consent of the RSW Regional Jail. If the Contractor desires to assign his or her right to payment of the contract, Contractor shall notify the Jail immediately, in writing, of such assignment of right to payment. In no case shall such assignment of contract relieve the Contractor from his or her obligations or change the terms of the contract.
19. **FUNDING-** A contract shall be deemed binding only to the extent of appropriations available to each Agency for the purchase of goods and services.
20. **DELIVERY/SERVICE FAILURES-** Failure of a Contractor to deliver goods or services within the time specified, or within reasonable time as interpreted by the Jail, or failure to make replacements/corrections of rejected articles/services when so requested, immediately or as directed by the Jail, shall constitute authority for the Jail to purchase in the open market articles/services of comparable grade/quality to replace the services, articles rejected, and/or not delivered. On all such purchases, the Contractor shall reimburse the RSW Regional Jail, within a reasonable time specified by the RSW Regional Jail, for any expense incurred in excess of contract prices. Such purchases shall be deducted from the contract quantities if applicable. Should public necessity demand it, the RSW Regional Jail reserves the right to use or consume articles delivered or services performed which are substandard in quality, subject to an adjustment in price to be determined by the RSW Regional Jail.

21. **NON-LIABILITY**- The Contractor shall not be liable in damages for delay in shipment or failure to deliver when such delay or failure is the result of fire, flood, strike, act of God, act of Government, act of an alien enemy or by any other circumstances which, in the Jail's opinion, are beyond the control of the Contractor. Under such circumstances, however, the RSW Regional Jail may, at its discretion, cancel the contract.
22. **NON-DISCRIMINATION**- During the performance of this contract, the Contractor agrees as follows:
- a. The Contractor will not discriminate against any employee or applicant for employment because of race, religion, color, sex, national origin, age, disability, or other basis prohibited by state law relating to discrimination in employment, except where there is a bona fide occupational qualification reasonably necessary to the normal operation of the Contractor. The Contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices setting forth the provisions of this non-discrimination clause.
 - b. The Contractor, in all solicitations or advertisements for employees placed by or on behalf of the contractor, will state that such Contractor is an equal opportunity employer.
 - c. Notices, advertisements and solicitations placed in accordance with federal law, rule or regulation shall be deemed sufficient for the purpose of meeting the requirements of this section.
 - d. The Contractor will include the provisions of the foregoing paragraphs a, b, and c above in every subcontract or purchase order of over \$10,000 so that the provisions will be binding upon each subcontractor or vendor.
 - e. RSW Regional Jail does not discriminate against faith-based organizations in the award or administration of RSW Regional Jail contracts.
23. **UNAUTHORIZED ALIEN EMPLOYMENT**- The Contractor does not, and shall not during the performance of the contract for goods and services in the Commonwealth, knowingly employ an unauthorized alien; as defined in the federal Immigration Reform and Control Act of 1986.
24. **GUARANTEES & WARRANTIES**- All guarantees and warranties required shall be furnished by the Contractor and shall be delivered to the RSW Regional Jail before final payment on the contract is made. Unless otherwise stated, manufacturer's standard warranty applies.

BILLING

25. **BILLING**- Billing for RSW Regional Jail agency: Unless otherwise specified on the contract or purchase order (PO), invoices are to be submitted, in DUPLICATE, for each purchase order immediately upon completion of the shipment or services. If shipment is made by freight or express, the original Bill of Lading, properly receipted, must be attached to the invoice. Invoices should be mailed to the "BILL TO" address on the PO or to the appropriate address specified in the contract.

PAYMENTS

26. **PAYMENT**-
- a. Payment shall be made after satisfactory performance of the contract, in accordance with all of the provisions thereof, and upon receipt of a properly completed invoice. RSW Regional Jail reserves

the right to withhold any or all payments or portions thereof for Contractor's failure to perform in accordance with the provisions of the contract or any modifications thereto.

- b. Contractors shall indicate the payment methods that they will accept. RSW Regional Jail offers two payment methods, purchasing card (VISA credit card) or ACH (electronic deposit). The contractor's flexibility in regard to payment methods accepted will be part of the contractor selection process. Acceptance of payment by purchasing card usually means that the vendor will need to have credit card processing capability, however, the RSW Regional Jail encourages vendors to check with their financial institutions to ascertain precisely what is necessary to accept the purchasing card. RSW Regional Jail will not pay additional fees in excess of the offered price to contractor for purchasing card acceptance to include, but not limited to, convenience fees and/or surcharges.
 - c. Unless otherwise provided under the terms of the contract, interest shall accrue at the rate of one percent per month.
 - d. Within seven days after receipt of amounts paid to the Contractor by RSW Regional Jail for work performed by a subcontractor under the contract, the Contractor shall: (i) pay its subcontractor(s) for the proportionate share of the total payment received from RSW Regional Jail attributable to the work performed by the subcontractor(s) under the contract; or (ii) notify RSW Regional Jail and the subcontractor, in writing, of his intention to withhold all or a part of the subcontractor's payment, with the reason for nonpayment. The Contractor shall pay interest to any subcontractor(s) on all amounts owed by the Contractor that remain unpaid after seven days following receipt by the Contractor of payment from RSW Regional Jail for work performed by the subcontractor under that contract, except for amounts withheld as allowed in the previous sentence. The Contractor shall include the provisions of this paragraph 51.d in every subcontract or purchase order so that the provision will be binding upon each subcontractor or vendor.
27. **PARTIAL PAYMENTS-** Unless otherwise specified, partial payments will be made upon acceptance of materials or services so invoiced if in accordance with completion date.

GENERAL

28. **GENERAL GUARANTY-** Contractor agrees to:

- a. Save the RSW Regional Jail, its agents and employees harmless from liability of any nature or kind for the use of any copyrighted or uncopyrighted composition; secret process, patented or unpatented; invention; article or appliance furnished or used in the performance of a contract for which the Contractor is not the patentee, assignee, licensee or owner.
- b. Protect the RSW Regional Jail against latent defective material or workmanship and to repair or replace any damages or marring occasioned in transit or delivery.
- c. Furnish adequate protection against damage to all work and to repair damages of any kind to the building or equipment, to his or her own work or to the work of other contractors, for which his or her workers are responsible.
- d. Pay for all permits, licenses and fees and give all notices and comply with all federal, state and county laws, ordinances, rules and regulations.
- e. Protect the Jail from loss or damage to RSW Regional Jail owned property while it is in the custody of the Contractor.

29. **SERVICE CONTRACT GUARANTY-** Contractor agrees to:

- a. Furnish services described in the solicitation and resultant contract at the times and places and in the manner and subject to conditions therein set forth provided that the RSW Regional Jail may reduce the said services at any time.
- b. Enter upon the performance of services with all due diligence and dispatch, assiduously press to its complete performance, and exercise therein the highest degree of skill and competence.
- c. All work and services rendered in strict conformance to all laws, statues, and ordinances and the applicable rules regulations, methods and procedures of all government boards, bureaus, offices and other agents.
- d. Allow services to be inspected or reviewed by an employee of the Jail at any reasonable time and place selected by the RSW Regional Jail shall be under no obligation to compensate Contractor for any services not rendered in strict conformity with the contract.

30. **INDEMNIFICATION-** Contractor shall indemnify, keep and save harmless the Jail, its agents, officials, employees and volunteers against claims of injuries, death, damage to property, patent claims, suits, liabilities, judgments, cost and expenses which may otherwise accrue against the RSW Regional Jail in consequence of the granting or performing of a contract or which may otherwise result there from, if it shall be determined that the act was caused through negligence or error, or omission of the Contractor or his or her employees, or that of the subcontractor or his or her employees, if any; and the Contractor shall, at his or her own expense, appear, defend and pay all charges of attorneys and all costs and other expenses arising there from or incurred in connection therewith; and if any judgment shall be rendered against the RSW Regional Jail in any such action, the Contractor shall, at his or her own expense, satisfy and discharge the same. Contractor expressly understands and agrees that any performance bond or insurance protection required by this contract, or otherwise provided by the Contractor, shall in no way limit the responsibility to indemnify, keep and save harmless and defend the Jail as herein provided.

31. **OFFICIALS NOT TO BENEFIT-**

- a. Each bidder or offeror shall certify, upon signing a bid or proposal, that to the best of his or her knowledge no Jail official or employee having official responsibility for the procurement transaction, or member of his or her immediate family, has received or will receive any financial benefit of more than nominal or minimal value relating to the award of this contract. If such a benefit has been received or will be received, this fact shall be disclosed with the bid or proposal or as soon thereafter as it appears that such a benefit will be received. Failure to disclose the information prescribed above may result in suspension or debarment, or rescission of the contract made, or could affect payment pursuant to the terms of the contract.
- b. Whenever there is reason to believe that a financial benefit of the sort described in paragraph "a" has been or will be received in connection with a bid, proposal or contract, and that the contractor has failed to disclose such benefit or has inadequately disclosed it, the Superintendent, as a prerequisite to payment pursuant to the contract, or at any other time, may require the Contractor to furnish, under oath, answers to any interrogatories related to such possible benefit.
- c. In the event the bidder or offeror has knowledge of benefits as outlined above, this information should be submitted with the bid or proposal. If the above does not apply at time of award of contract and becomes known after inception of a contract, the bidder or offeror shall address the disclosure of such facts to the RSW Regional Jail, 6601 Winchester Road Front Royal, VA 22630.

32. **LICENSE REQUIREMENT-** All firms doing business in Warren County, VA shall obtain a business license. Business licenses are issued by the Warren County Commissioner of the Revenue and information, including step-by-step directions on how to obtain a Warren County, VA Business License, can be found on their website at: warrencountyva.net.
33. **REGISTERING OF CORPORATIONS-** All business entities are required to be authorized to transact business in the Commonwealth as a domestic or foreign business entity if so required by Title 13.1 or Title 50 or otherwise required by law. Business entities that are not already authorized will likely need to contact the State Corporation Commission, Post Office Box 1197, Richmond, Virginia 23209, telephone (804) 371-9733. The consequences, relative to public procurement, of failing to secure a certificate of authority are set forth in Virginia Code Section 2.2-4311.2.
34. **COVENANT AGAINST CONTINGENT FEES-** The Contractor warrants that no person or selling agency has been employed or retained to solicit or secure this contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, except bona fide employees or bona fide established commercial or selling agencies maintained by the Contractor for the purpose of securing business. For violation of this warranty, the RSW Regional Jail shall have the right to terminate or suspend this contract without liability to the RSW Regional Jail or in its discretion to deduct from the contract price or consideration, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingent fee.
35. **VIRGINIA FREEDOM OF INFORMATION ACT-** All proceedings, records, contracts and other public records relating to procurement transactions shall be open to the inspection of any citizen, or any interested person, firm or corporation, in accordance with the Virginia Freedom of Information Act except as provided below:
 - a. Cost estimates relating to a proposed procurement transaction prepared by or for a public body shall not be open to public inspection.
 - b. Any competitive sealed bidding bidder, upon request, shall be afforded the opportunity to inspect bid records within a reasonable time after the opening of all bids but prior to award, except in the event that the Jail decides not to accept any of the bids and to reopen the contract. Otherwise, bid records shall be open to public inspection only after award of the contract. Any competitive negotiation offeror, upon request, shall be afforded the opportunity to inspect proposal records within a reasonable time after the evaluation and negotiations of proposals are completed but prior to award except in the event that the Jail decides not to accept any of the proposals and to reopen the contract. Otherwise, proposal records shall be open to the public inspection only after award of the contract. Any inspection of procurement transaction records under this section shall be subject to reasonable restrictions to ensure the security and integrity of the records.
 - c. Trade secrets or proprietary information submitted by a bidder, offeror or contractor in connection with a procurement transaction or prequalification application submitted pursuant to any prequalification process identified in the Special Provisions, shall not be subject to the Virginia Freedom of Information Act; however, the bidder, offeror or contractor shall (i) invoke the protections of this section prior to or upon submission of the data or other materials, (ii) identify the data or other materials to be protected, and (iii) state the reasons why protection is necessary.

CONTRACTOR REMEDIES

36. **PROTEST OF AWARD OR DECISION TO AWARD-**
 - a. Any bidder or offeror may protest the award or decision to award a contract by submitting a protest in writing to the Jail, or an official designated by the RSW Regional Jail, no later than ten (10) days after the award or the announcement of the decision to award, whichever occurs first. Any potential

bidder or offeror on a contract negotiated on a sole source or emergency basis who desires to protest the award or decision to award such contract shall submit such protest in the same manner no later than ten days after posting or publication of the notice of such contract. However, if the protest of any actual or potential bidder or offeror depends in whole or in part upon information contained in public records pertaining to the procurement transaction which are subject to inspection, then the time within which the protest must be submitted shall expire ten days after those records are available for inspection by such bidder or offeror or at such later time as provided herein. No protest shall lie for a claim that the selected bidder or offeror is not a responsible bidder or offeror. The written protest shall include the basis for the protest and the relief sought. The RSW Regional Jail shall issue a decision in writing within ten (10) days of the receipt of the protest stating the reasons for the action taken. This decision shall be final unless the bidder or offeror appeals within ten (10) days of receipt of the written decision by instituting legal action as provided in the Code of Virginia.

- b. If prior to award it is determined that the decision to award is arbitrary or capricious, or not in accordance with the Constitution of Virginia, applicable state law or regulation, or the terms or conditions of the Invitation for Bid, then the sole relief shall be a finding to that effect. The RSW Regional Jail shall cancel the proposed award or revise it to comply with the law. If, after an award, it is determined that an award of a contract was arbitrary or capricious, then the sole relief shall be as hereinafter provided. Where the award has been made but performance has not begun, the performance of the contract may be declared void by the RSW Regional Jail. Where the award has been made and performance has begun, the Jail may declare the contract void upon a finding that this action is in the best interest of the Jail. Where a contract is declared void, the performing contractor shall be compensated for the cost of performance at the rate specified in the contract up to the time of such declaration. In no event shall the performing contractor be entitled to lost profits.
- c. Pending final determination of a protest or appeal, the validity of a contract awarded and accepted in good faith in accordance with this article shall not be affected by the fact that a protest or appeal has been filed.
- d. An award need not be delayed for the period allowed a bidder or offeror to protest, but in the event of a timely protest, no further action to award the contract will be taken unless there is a written determination that proceeding without delay is necessary to protect the public interest or unless the bid or offer would expire.

37. **CONTRACTUAL DISPUTES-**

- a. Any dispute concerning a question of fact as a result of a contract with the RSW Regional Jail which is not disposed of by agreement shall be decided by the RSW Regional Jail, which shall render a decision in writing and mail or otherwise forward a copy thereof to the contractor within ninety (90) days. The decision of the RSW Regional Jail shall be final and conclusive unless the contractor appeals within six (6) months of the date of the final written decision by instituting legal action as provided in the Code of Virginia. A contractor may not institute legal action, prior to receipt of the public body's decision on the claim, unless the public body fails to render such decision within the time specified.
- b. Contractual claims, whether for money or other relief, shall be submitted in writing no later than sixty days after final payment; however, written notice of the contractor's intention to file such claim shall have been given at the time of the occurrence or beginning of the work upon which the claim is based. Nothing herein shall preclude a contract from requiring submission of an invoice for final payment within a certain time after completion and acceptance of the work or acceptance of the goods. Pendency of claims shall not delay payment of amounts agreed due in the final payment.

38. **CHOICE OF LAW-** The Contract will be governed by the laws of the Commonwealth of Virginia and any legal action arising out the Contract shall be brought in the courts for the County of Warren, Virginia.

39. **COOPERATIVE PURCHASING-** The RSW Regional Jail may participate, sponsor, conduct or administer a cooperative procurement on behalf agreement of or in conjunction with one or more other public agencies or institutions or localities of the several states, of the United States or its territories, or the District of Columbia, for the purpose of combining requirements to increase efficiency or reduce administrative expenses in any acquisition of goods and services. Except for contracts for professional services, a public body may purchase from another public body's contract even if it did not participate in the Request for Proposal (RFP) or Invitation for Bid (IFB), if the RFP or IFB specified that the procurement was being conducted on behalf of other public bodies. Nothing herein shall prohibit the assessment or payment by direct or indirect means of any administrative fee that will allow for participation in any such arrangement.
40. **DRUG FREE WORKPLACE-** During the performance of a contract, the contractor agrees to (i) provide a drug-free workplace for the contractor's employees; (ii) post in conspicuous places, available to employees and applicants for employment, a statement notifying employees that the unlawful manufacture, sale, distribution, dispensation, possession, or use of a controlled substance or marijuana is prohibited in the contractor's workplace and specifying the actions that will be taken against employees for violations of such prohibition; (iii) state in all solicitations or advertisements for employees placed by or on behalf of the contractor that the contractor maintains a drug-free workplace; and (iv) include the provisions of the foregoing clauses in every subcontract of over \$10,000, so that the provisions will be binding upon each subcontractor or vendor. For the purposes of this section, "drug-free workplace" means a site for the performance of work done in conjunction with a specific contract awarded to a contractor in accordance with this section, the employees of whom are prohibited from engaging in the unlawful manufacture, sale, distribution, dispensation, possession or use of any controlled substance or marijuana during the performance of the contract.

APPROVED:

William T. Wilson

Superintendent

THIS FORM MUST BE SIGNED AND SUBMITTED WITH BID/PROPOSAL.
FAILURE TO EXECUTE AND SUBMIT THIS FORM WILL RESULT IN REJECTION OF YOUR BID/PROPOSAL.

Rappahannock Shenandoah Warren Regional Jail
Bid Form Supplement

BIDDER/OFFEROR ACKNOWLEDGEMENT OF PAYMENT PROCEDURES

I hereby acknowledge that I have reviewed the "General Conditions and Instructions to Bidders" document provided by the Rappahannock Shenandoah Warren Regional Jail.

I hereby further acknowledge that, with regard to payments to vendors under contracts with RSW Regional Jail, the General Conditions state as follows:

PAYMENT-

- a. Payment shall be made after satisfactory performance of the contract, in accordance with all of the provisions thereof, and upon receipt of a properly completed invoice. RSW Regional Jail reserves the right to withhold any or all payments or portions thereof for Contractor's failure to perform in accordance with the provisions of the contract or any modifications thereto.

I hereby accept and agree to comply with the foregoing as well as all other terms and conditions of the Contract.

By: _____

Print Name: _____

Company: _____

Title: _____

Address: _____

Phone: _____

THIS FORM MUST BE SIGNED AND SUBMITTED WITH BID/PROPOSAL.
FAILURE TO EXECUTE AND SUBMIT THIS FORM WILL RESULT IN REJECTION OF YOUR BID/PROPOSAL.